REMOTE SUPPORT TEAMVIEWER

Logon to SIMON, under School Links, select Remote Support

OR

Open up a web browser and navigate to https://get.teamviewer.com/63wvymm

A download should automatically start. Save the program.

TeamViewerQS.zip.download

→ X (1) get.teamviewer.com/63wvymr

× +

School Links

Student Links

New Tab

Change Active Directory pass
 Clickview Online
 Exam rescheduling form 2019

Health & PE Prac classes 201
Knowledge Banks
Remote Support

When the program downloads, click the .zip file. Wait for the extractor to complete then click TeamViewer QuickSupport



A new window should open up, looking like this. Wait until the numbers appear.

🔁 Quick Support	-		×
Allow Remote Co	ontrol		\$
Your ID			
-			
Password			
-			
www.teamviewer.com		Can	cel
Not ready. Please cl	heck your o	onnectio	in

Manning Drive, Noble Park North, VIC 3174 PO Box 1289, Waverley Gardens, VIC 3170 Australia CRICOS Provider No: 01097M After a short time, numbers should appear.

Please relay these messages to your ICT Technician.



For both Screen Recording and Accessibility, follow the prompts and click Request Access.

Review System Access				
TeamViewer requires you functionality. Please revie	r permission to access system capabilities to provide its aw the permissions below.			
If you or others need to access	this Mac remotely, Screen Recording and Accessibility permissions are required.			
Screen Recording	TeamViewer requires Screen Recording access so remote users can see your screen in Remote Control sessions and Meetings.			
	Unknown Request Access			
Accessibility	TeamViewer requires Accessibility access so your mouse and keyboard can be controlled remotely.			
	Denied Request Access			
Full Disk Access	TeamViewer requires Full Disk Access to access files and folders on your Mac for File Transfer.			
	Denied Open Full Disk Access Preferences			
3	Close			

Accessibility Access

"TeamViewer" would like to control this computer using accessibility features.

Grant access to this application in Security & Privacy preferences, located in System Preferences.

Open System Preferences

When you click on Request Access, you'll be presented with this window. Click Open System Preferences.

Click the lock in the bottom left corner and check TeamViewer

Repeat this step for both Screen Recording and Full Disk Access.

