

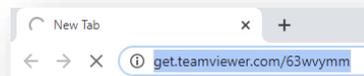
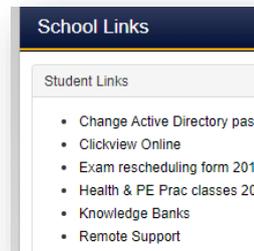
# REMOTE SUPPORT TEAMVIEWER

Logon to SIMON, under School Links, select Remote Support

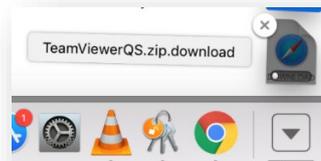
OR

Open up a web browser and navigate to

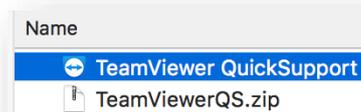
<https://get.teamviewer.com/63wvymm>



A download should automatically start. Save the program.



When the program downloads, click the .zip file. Wait for the extractor to complete then click TeamViewer QuickSupport



A new window should open up, looking like this. Wait until the numbers appear.

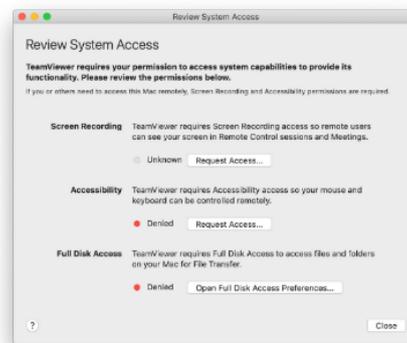


After a short time, numbers should appear.

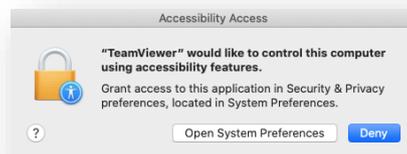
Please relay these messages to your ICT Technician.



For both Screen Recording and Accessibility, follow the prompts and click Request Access.



When you click on Request Access, you'll be presented with this window. Click Open System Preferences.



Click the lock in the bottom left corner and check TeamViewer

Repeat this step for both Screen Recording and Full Disk Access.

